— SERVICENOW EXPERTISE

SI Control Tower

RapDev enables strategic AI scale by operationalizing SI Control Tower to bring unified visibility, clear ownership, and outcome-driven governance to AI initiatives across your enterprise.

Partner with RapDev AI engineering experts to establish a centralized AI operating layer that enables:

Unified AI Discovery & Inventory	Automatically surface and catalog every AI asset across ServiceNow, cloud, and SaaS in a governed CMDB
Clear Ownership & Lifecycle Governance	Enforce standards, approvals, and accountability from intake through production
Integrated Security & Risk Controls	Continuously monitor and manage risk, enforce AI guardrails, and automate remediation
Runtime Observability & Quality Scoring	Trace agent executions, score safety and performance, and flag high-risk activity instantly
Business Value & Performance Measurement	Quantify adoption, productivity gains, and ROI with executive-level visibility

"Partners like RapDev bring the **technical depth and platform expertise needed to help customers operationalize AI** on ServiceNow. Their engineering-led approach reflects the kind of partner innovation that helps customers adopt AI with confidence."

- *Senior Solution Consultant, ServiceNow*

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