

5 Signs You Need RapDev's Agentic Platform Operator

Every mature ServiceNow platform carries a hidden cost: more headcount, offshore quality risk, or slower delivery. **RapDev's Agentic Platform Operator (APO) eliminates that tradeoff. By pairing RapDev engineers with AI agents, you get more done, with higher quality, for less.**

See which of these 5 signs apply to you

12 - 15 Checks	7 - 11 Checks	1 - 6 Checks
Your team is underwater, and needs both capacity and control.	Pilot APO on your biggest pain point, like upgrades or incident response.	Your team is coping today, but gaps are starting to show.
Talk to our experts today.	Prove APO on low-risk work first.	Revisit APO as the workload grows.
Strong fit	You'd benefit from APO	You might not need it yet

1 Your team is drowning in repetitive work	☐ Manual triage stalls routine fixes and upgrades	☐ Your best people fix forms instead of shipping strategy	☐ Success means tickets closed, not features shipped
2 You're losing onshore capacity (or the cost is killing you)	☐ Rising costs force offshore or quality cuts	☐ Offshore handoffs create knowledge gaps	☐ You need onshore expertise, but headcount is expensive
3 Your platform governance is broken	☐ Production changes follow no clear patterns	☐ You won't automate what you can't control	☐ Critical knowledge leaves when engineers do
4 You've tried AI before, and it broke things	☐ Past pilots felt like black boxes	☐ You want agents to prep, not decide	☐ You need transparency and reversibility
5 You're stuck between speed, cost, and quality	☐ Tight timelines force quality cuts	☐ Speed means handoffs that lose knowledge	☐ Cost pressure means slower delivery or lower quality