

Rite Aid's SAMPro & CMDB Journey

RapDev analyzed and remediated CMDB data challenges to enable Rite Aid to **uplevel its asset management with SAMPro and improve data accuracy.**

Rite Aid's path to consolidation into a single data source

Business Challenges	RapDev Solution	After
Stale data in CMDB, model, & asset tables	Asset & CI Insights by RapDev	- ACI readout found: 115k assets with detrimental impacts on ITAM 74k phantom software installs 2k unused Company records - Remediated data quality issues & ensured accuracy of every data element
Technical debt in asset process	SAM Pro	- Onboarded SaaS data from Microsoft, Adobe, & Smartsheets - Identified 10k installs to be reclaimed from user base
Lack of visibility & process in software asset management	Roadmapping & best practices knowledge transfer	- Automated license allocation - Improved operations & visibility - Avoided tasks in software delivery - Reduced license overhead



RapDev is the Gold Standard for partners. It's refreshing to work with people who know more than us and we can learn from. It's been a joy to work with them."

— Matthew Gross | Manager - Enterprise Tools at Rite Aid

