

EmployeeWorks

Turn ServiceNow into an AI-first employee hub that automates work, reduces friction, costs

Leverage RapDev's AI workflows on the ServiceNow employee portal that surface tasks, automate approvals & enrollments, & give managers real-time visibility into team health.

Consolidate onboarding, career growth, & team management into one platform

Intelligent Task Aggregation

- **Conversational task aggregation** for onboarding, approvals, & enrollments
- **Multi-step workflows execute inline:** form fill, submission, routing

Comprehensive Knowledge Search

- **Federated search** connects Notion, Google Drive, GitHub, & custom systems
- **Sources surfaced with lineage**, so teams verify accuracy

Manager Command Center

- Dashboard aggregates **sprint load, token spend, & performance signals**
- **Workload alerts** flag creep & burnout risk before attrition

Dev-Friendly Canvas Customization

- **Custom widgets** on React & TypeScript, version-controlled in GitHub
- **Deploy role-specific modules** in single-digit minutes

Leverage RapDev's engineering-first delivery

NOW ASSIST GLOBAL LEADER

100% Production usage & adoption on all Now Assist projects, far beyond industry average

LED BY AI PRACTITIONERS

Team trained on world-leading AI tools & frameworks; best practices built in, not bolted on

FAST TIME-TO-VALUE

Moves teams from pilot to strategic adoption without platform risk

Customers have benefitted from

68%

Faster deployment of new employee workflows

16hrs

Saved per new employee on onboarding tasks