— RAPDEV + SERVICENOW FOR RETAIL

High-Velocity Retail Operations, Built with ServiceNow

RapDev engineers real-time retail operations on ServiceNow by mapping critical services, correlating signals across stores and cloud, and automating remediation to keep POS stable and performance steady at peak.

Driving customer success with modern, secure and scalable solutions

MAJOR U.S. GROCERY RETAILER

92%

asset accuracy and 38% fewer POS incidents across 2k+ stores with automated lifecycle controls

UK-BASED GLOBAL FASHION RETAILER

85%

drop in warehouse-impacting incidents with a service-aware observability stack spanning 4.3k+ servers

LEADING CANADIAN DEPARTMENT CHAIN

41%

faster MTTR by unifying service visibility and ITOM Health across store + warehouse operations

Retail & E-Commerce Offerings

Asset Management for Store Hardware	Accurate, automated tracking for POS, kiosks, scanners, and back-office devices across every location.
ITOM for Store + E-Commerce Uptime	Discovery and Health that tie issues directly to revenue streams, such as checkout, payments, and API performance.
CMDB Built for Retail Scale	Clean, reconciled data across stores, warehouses, and online systems with transparency into the services that drive sales.
Retail-Ready Engineering Services	Custom store workflows, AI-assisted omnichannel integrations, and POS data pipelines

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