



— CASE IN POINT | **SERVICENOW**

# Re-Engineering Envision's SPM to Align Strategy and Execution

By simplifying complexity and enabling real-time visibility, RapDev delivered a modern, data-driven framework that **boosted intake cycles by 55% and transformed how Envision plans and executes strategic work.**

## Automating demand-to-delivery pipelines for strategic alignment

Challenge & Technical Solution	Business Impact
Standardized demand intake across portfolios, eliminating spreadsheet-based triage	<b>55%</b> <b>faster intake cycles</b> , cutting demand-to-project creation from ~220 to ~100 days
Enforced cost plan governance to unify expense tracking in SPM	<b>100%</b> <b>of expenses tied to cost plans</b> , enabling real-time financial reporting
Centralized forecasting in SPM dashboards, retiring Smartsheet	<b>2%</b> <b>forecast variance, reduced from 37%</b> , strengthening budget control
Expanded SPM portfolios to onboard business teams as system-of-record users	<b>174</b> <b>active projects and demands in SPM</b> , serving as the system of record

"RapDev implemented SPM from the ground up, **reversing prior customization** and **aligning us to an OOTB, sustainable model**. Their engineering-led approach simplified workflows, improved portfolio visibility, and gave leadership a clear line of sight from strategy to delivery."

– **Matthew Summers**, Sr. Manager, Envision Healthcare

