

Asset & CI Insights

Free. Continuous. Built different from OOTB tools.

RapDev's Asset & CI Insights application periodically monitors CMDB and ITAM data in any instance, surfacing duplicate records, broken references, and other costly data mistakes.

Proven outcomes across production instances

46%

drop in critical incidents

\$1.5M

maintenance costs saved on phantom assets

10K

reclaimable software installs recovered

Continuous monitoring meets expert-led remediation

	Asset & CI Insights	TuneUp Your CMDB
Access & Cost	Free on the ServiceNow Store; Immediate insight post-install	Bundled in ServiceNow Impact; Weeks to first insight
Monitoring Model	Periodic, on any instance	One-time; ~30 day instance on average
Detection Coverage	Automated scan for duplicate records, unresolved sys_ids, incomplete assets, broken model references	Covered in the HealthScan session; No ongoing monitoring
ITAM & HAM Coverage	Covers asset utilization, phantom assets, hardware cost reduction, CI health	CMDB-focused; ITAM analysis needs separate Impact accelerators
Expert Guidance	Self-service; RapDev support available for remediation	Dedicated specialist coaching and follow-on sessions

Reduce Incident Impact

Cut through alert noise with accurate CI data, speeding up impact analysis and MTTR

Recover Hidden Costs

Surface phantom assets and duplicate records that inflate licensing and hardware costs

Improve AI Readiness

Keep your instance Now Assist-ready with clean, trusted data