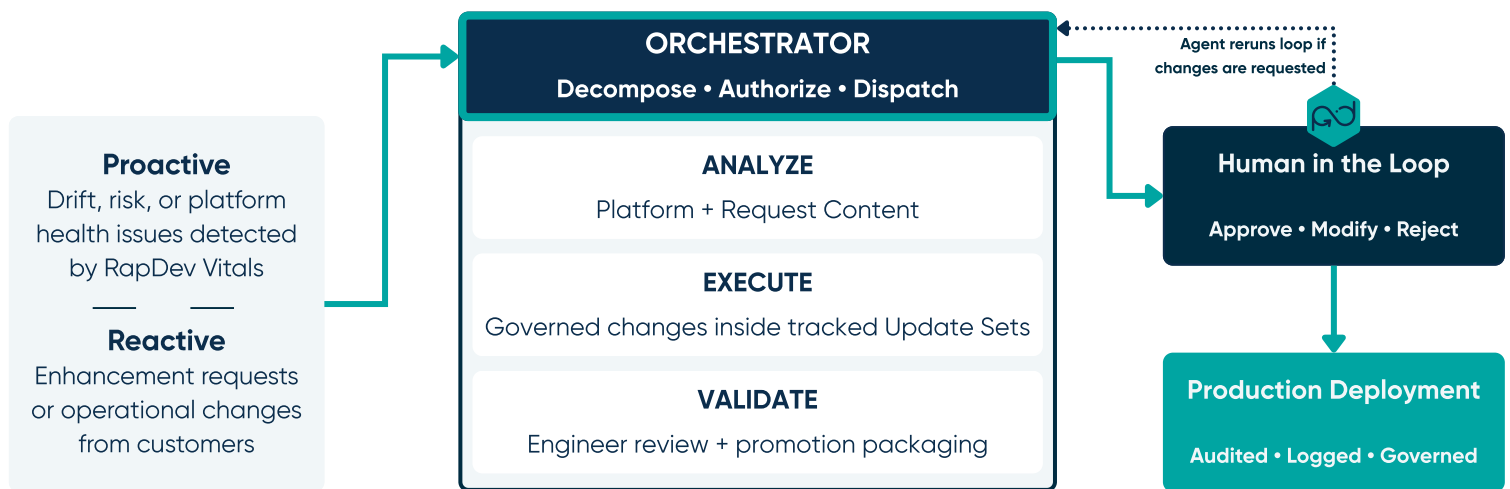


Agentic Platform Operator (APO)

Governed AI operations so engineers focus on outcomes, not operational overhead

Built by RapDev, APO combines governed AI execution, policy-aware automation, and deep platform intelligence to automate ServiceNow operations with full operational oversight and auditability.

How it Works



AI Agents That Operate, Not Just Assist

- Decompose requests into governed execution steps
- Authorize actions against policy boundaries
- Execute changes in tracked Update Sets
- Generate promotion-ready packages for engineer approval

Governance Built Into Every Action

- Scope contracts and deterministic risk scoring control execution
- Low-risk changes auto-execute, high-risk actions escalate
- Tenant posture dynamically responds to changes in the environment

Continuous Visibility, Zero Blind Spots

- Continuously scan your instance and run cadenced health checks
- Stream telemetry into Datadog against published SLOs
- Maintain visibility across agent activity, execution outcomes, and platform health

Deep Understanding of Your Platform & Your Team

- Code, configs, and platform dependencies continuously mapped
- Relationships tracked across scripts, records, and workflows
- Human operational context built into execution logic

Ready to let agents run the operation?