— CASE IN POINT | DATADOG

Modernizing Healthcare Observability by Moving from Splunk to Datadog

RapDev migrated 100% of Splunk log sources to Datadog, cutting non-prod noise by 65% and building a secure, scalable observability foundation

Eliminated log sprawl, protected patient data, and cut monitoring costs for a leading healthcare scheduling platform

Challenge & Technical Solution	Business Impact
Fragmented log ingestion across Kubernetes clusters with no unified tagging strategy	**100%** of Splunk log sources successfully migrated to Datadog via Helm-managed DaemonSets
Redundant Splunk alerts with no structured consolidation into actionable monitors	**200+** Alerts consolidated into optimized Datadog monitors & log-based metrics
High non-production log noise inflated indexing costs & degrading search performance	**65%** reduction in log noise; 5 log-based metrics built for AMQP errors & timeouts, lowering volume & cost
PHI/PII data in production logs lacked governance; no masking, no structured retention, no compliance-aligned archival	**8** production services protected by Datadog Sensitive Data Scanner with PHI/PII masking & S3 archival
No log retention or compliance strategy; all logs treated the same regardless of environment or sensitivity	**9** custom indexes with tiered retention policies

" Migrating our entire Splunk footprint to Datadog felt like a huge lift, but RapDev made it seamless. They didn't just move our logs, they rebuilt our entire observability strategy. Now we finally have the PHI/PII governance our patients' data deserves across our most critical services."

- *Head of Infrastructure, Healthcare Organization*

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