

Unifying 100s of Projects Under One SPM Platform for AECOM

RapDev partnered with one of the world's largest global infrastructure consulting firms to implement ServiceNow SPM end-to-end, establishing Technology portfolio governance & visibility in under 15 weeks.

Configuring the complete strategic portfolio management lifecycle

Challenges & Solutions	Engagement Results	
Built a structured SPM intake pipeline with automated routing, replacing SharePoint	300	ideas submitted through SPM intake in the first 9 months
Replaced manual enhancement intake with standardized demand workflows integrated with ServiceNow delivery	700+	major enhancements managed end-to-end in ServiceNow
Consolidated 30+ Smartsheets into one portfolio dashboard for technology leadership	180	demands evaluated through structured governance
Centralized project & budget governance across the full portfolio, replacing fragmented tracking across tools	\$100M	in approved project budget under active governance in SPM
Automated multi-stage approval routing across idea, demand, & project workflows	30%	reduction in governance approval cycle time

"RapDev quickly became a trusted partner. Their **collaborative approach** and **commitment to achieving business outcomes** enabled us to build an SPM foundation that continues to mature & provide value across our technology organization."

– **Jim Roche, Director, IT PMO**

AECOM