

— CASE IN POINT | DATADOG

Securing 55 Hospitals in Four Weeks at AdventHealth

RapDev's migration of AdventHealth's SIEM and infrastructure monitoring to Datadog secured 55 hospitals and 100K+ endpoints in just four weeks, with **zero gaps in detection coverage and zero disruption to patient care.**

Four decisions that made the four-week timeline work

Challenge & Technical Solution	Business Impact
Migrated SIEM and infrastructure monitoring off LogRhythm, SolarWinds across 55 hospitals in four weeks , under ServiceNow change control	189 hours of patient and caregiver impact avoided during cutover
Translated 452 legacy detection rules into 350 purpose-built rules mapped to MITRE ATT&CK and deployed as detection-as-code	55% of events contained before escalation , thanks to cleaner signal and fewer false positives
Standardized deployment with Ansible, PowerShell, and Helm to reach 100K+ endpoints, 10K+ network devices, and 5K+ servers	3hrs mean time to resolution, down from 7 hours , with zero change-related incidents
Built tagging, RBAC, and PHI data classification into the pipeline before the first source went live	50% fewer major incidents , with every event auto-routed to ServiceNow carrying team, priority, and CI context

"I didn't need speed alone. I needed disciplined execution inside our operating constraints. **RapDev and our team brought the horsepower. Datadog gave us the wheels.**"

— Hector Castaneda, Director, Intelligent Operations Center, AdventHealth

