

— CASE IN POINT | DATADOG + ONEZERO

Deploying Monitoring as Code with oneZero

RapDev's guided implementation of Datadog and DevOps tooling **reduced oneZero's MTTR to less than 1 hour**

oneZero's Journey to an Automated Observability Foundation

Challenges	Solutions	Outcomes
Lack of visibility into massively scaling infrastructure	Implementation of Datadog infra, application, & log monitoring in 12 weeks vs. 1 year internal timeline	- Visibility into all environments running on 2.5k hosts Extracted valuable metrics & meta-data to cost effectively live in Datadog
Small IT team focused on building scalable operation model	Structured & automated Ansible, source control repositories	- Established automation foundation to build upon - Cost effectively hooked into valuable data sources w/o requiring developer input to change application code
Limited internal knowledge of Datadog	Targeted education & training programs	- Team can create & maintain monitors/dashboards & navigate indicators of failure/potential failure - Ability to view 15-months of granular custom metrics

Business Impact

87%

Reduction in MTTD

53%

Reduction in customer onboarding time

2.5k

Hosts with 3-pillar observability

"RapDev just comes in and becomes a part of the team. RapDev's implementation has helped make troubleshooting and getting to the bottom of incidents much, much faster."

— Alex Sullivan | SVP of Information Technology

