

— CASE IN POINT | **SERVICENOW + DATADOG + BANKING**

Building a DevSecOps Pipeline

RapDev's implementation of ServiceNow and Datadog **reduced a leading Fortune 500 bank's engineering timeline from days to hours**

The journey to streamlining service for customer satisfaction

Challenge & Technical Solution	Business Impact
Automated cloud provisioning & resiliency to reduce deployment delays	85% faster deployment of code, updates, & new features
Implemented Datadog NDM, APM, & Infra for early defect detection	40% reduction in downtime , plus comprehensive visibility across AWS & Azure
Vector implementation to replicate Sensitive Data Scanner from Splunk	\$220k savings in year one from optimized log ingestion
Implemented ServiceNow ITSM with Asset & CI discovery	3x increase asset discoverability from 34% to 99% , enabling better service requests, provisioning, & visibility

"RapDev brings a hands-on, roll-up-your-sleeves approach while being very flexible. **They have brought ideas that I believe will really help us transform the technology we're building.**"

— Chief Information Officer, Fortune 500 Bank

