

— CASE IN POINT | DATADOG + HEALTHCARE

Enabling Compliant & Self-Service Observability for Healthcare

RapDev's guided migration from Dynatrace to Datadog helped a leading healthcare provider effectively drive organizational culture to **shift left, reduce alert noise by 50% & downtime by 3 days.**

Challenge	Solution	Outcome
Non-compliant APM tools posed liability risks	HIPAA-compliant observability framework using SRE best practices	Enabled 20+ teams to independently create monitors, dashboards, & SLOs
Unstructured data slowed development velocity & scale	Structured & tagged data with Datadog for automated analysis	Reduced dashboard count by 50%, eliminating alert noise
Persistent app issues degraded user experience	Consolidated monitors & dashboards with proactive, actionable alerting	Implemented advanced alerting, reducing MTTD by 33%
Poor APM adoption led to efficiency gaps	Targeted training programs to foster a culture shift & adoption	Increased overall development velocity & reduced time-to-market

Transforming observability for leading healthcare providers



Memorial Sloan Kettering
Cancer Center

